



Biobest Laboratories Ltd
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Customer Service Supervisor

Applications are invited for the above position. The successful applicant will work as part of the administrative team and will have primary responsibility for establishing a customer services team. The successful candidate will be the primary contact point for all our customers (animal owners, farmers, vets in practice, veterinary laboratories and contract research organisations). The position will involve managing all customer contacts, maintaining and developing customer relationships, assisting the Business Development Manager with marketing activities, developing our customer service provision and other general admin duties.

This is an exciting opportunity for an individual with customer service experience to bring his or her skills and knowledge to bear in an enthusiastic manner to help a small company to grow. The position is available immediately. Salary will be in the region of £13,000 - £17,000 with the starting salary being dependant on qualifications and experience.

Application forms for this position are available from our website (www.biobest.co.uk) or by contacting our office team on 0131 440 2628. Completed application forms and a copy of a current CV should be sent to the Chief Operations Officer, Mr Stuart Marshall, at the above address or by e-mail to stuart.marshall@biobest.co.uk. The closing date for this position is the 7th of July 2008.

About Biobest

Biobest was founded in 1995, and has become the principal private sector veterinary virology laboratory in the UK. We are compliant with Good Laboratory Practice (GLP). Our principal activities are laboratory studies in support of vaccine development, animal viral diagnosis and genetic testing, and laboratory support of a cattle health scheme. We have recently relocated to new facilities on the Edinburgh Technopole site which provides an ideal working environment with excellent scientific and support facilities.